

BAL HARBOUR GUEST,

WELCOME TO THE BAL HARBOUR HOTELS FOR THE 2020 SEASON. WHILE WE ALL ARE EXPERIENCING MANY TRYING TIMES IN OUR LIVES, THE MANAGEMENT AND STAFF ARE HERE TO TRY AND MAKE YOUR STAY WITH US SAFE AND ENJOYABLE. WE ARE ADHERING TO THE CDC GUIDELINES “PLUS WE HAVE ORDERED GOOD WEATHER AS WELL.”!!!!

DUE TO COVID19 THERE ARE CHANGES IN THE HOSPITALITY INDUSTRY WHICH OUR ESTABLISHMENT HAS IMPLEMENTED

- HAIR DRYERS WILL NO LONGER BE AVAILABLE
- WE ARE UNABLE TO PROVIDE ICE FOR YOUR ROOMS
- SANTIZING STATIONS ARE PLACED STRATEGICALLY THROUGHOUT THE HOTEL.
- WE URGE YOU TO USE SOCIAL DISTANCING AT ALL TIMES SIX FEET APART
- YOU MUST PROVIDE YOUR OWN POOL TOWELS AND PLACE THEM ON YOUR POOL CHAIRS.
- A MASK MUST BE WORN AT ALL TIMES IN ALL COMMON AREAS THROUGHOUT THE HOTEL
- WE CANNOT PROVIDE EARLY CHECK IN NOR LATE CHECK OUTS.
- WE ASK THAT YOU DROP YOUR ROOM KEYS OFF AT THE THE FRONT DESK WHEN CHECKING OUT. THEY WILL BE SANTIZED BEFORE AND AFTER USE
- ALL POOL CHAIRS WILL BE PLACED SIX FEET APART.
- HOUSEKEEPING SERVICES WILL BE IMPLEMENTED TO ENSURE LIMITED CONTACT WITH GUESTS AND STAFF.
- AS THE SITUATIONS REGARDING COVID19 CHANGES WE WILL ADAPT TO THOSE CHANGES AS NEEDED

We wish to thank all of you for your understanding and cooperation. Let us all pray and work hard together to conquer this “invisible enemy”

Management and staff

“JUST PLAIN THANK YOU”